

COOKIE POLICY

WHAT IS A COOKIE?

This website uses cookies and/or similar technologies that store and retrieve information when you browse. This technologies have very different purposes, such as, recognizing you as a user, obtaining information about your browsing habits or customizing the way in which the content is displayed. The specific uses we make of this technologies are described below.

WHO USES THE INFORMATION?

Name of the Company	CIVIS HOTELES S.A
TAX ID	A12560991
Street	PINTOR OLIET Nº 3
Zip Code	12006
Place	CASTELLON
Province	CASTELLÓN

WHAT ARE THE DIFFERENT KINDS OF COOKIES?

Cookies can be classify in different categories:

1. Depending on the entity that is managing the cookies:

- Own Cookies: This cookies are sent to your computer and managed exclusively by us for the correct functioning of the website.*
- Third-Party Cookies: This kind of cookies are sent to your compute and are not managed by us.*

2. Depending on the period that they remain activated:

- Session Cookies: This type of cookie collects and stores information only while the user is accessing a website.*
- Persistent Cookies: Through this type of cookie the data is still stored and can be accessed and processed during the period defined by the company responsible of the cookie, and can range from few minutes to several years.*

3. Depending on their purpose:

- Technical Cookies: This kind of cookie allows the user to navigate through the website and use the different options or services that it offers, such as, controlling traffic and data communication, identifying the session, accessing restricted parts, remember the elements that make up an order, carry out the purchase process of an order, make the request for registration or participation in an event, use security elements while browsing, store content for the broadcast of videos or sound or share content through social networks.*
- Personalization Cookies: This type of cookie allows the user to access the service with some predetermined general characteristics, such as, language, regional settings from where you access the service, etc.*
- Analysis Cookies: This kind of cookies allow to monitor and analyze users' behavior in the website. The information collected through this type of cookies is used for the measurement of the activity of the website and for the elaboration of profiles, in order to introduce improvements depending on the analysis of the users' usage.*
- Advertising cookies: This type of cookie allows the management, in the most efficient manner, of the advertising spaces that, where appropriate, have been included in the*

website, application or platform from which the requested service is provided based on criteria such as content edited or how often ads are shown.

- Behavioral advertising cookies. This kind of cookies allow the management, in the most efficient way possible, of the advertising spaces that, where appropriate, the editor has included in its website, application or platform from which it provides.

¿WHAT TYPES OF COOKIES DOES THIS WEBSITE USE?

The specific cookies used on this website are specified below:

Name	Type (technical, customisation, analytical or advertising)	Duration	Finalidad	Own / Third Party *Identification of the third party (link to the third party's Cookie Policy)
gdprcookienotice	Techniques/analysis	1 month	Control the display of the cookies consent banner and saving of the user's consent	Own
popupClosed	Techniques	1 day	Controlling the display of the website's information popup for offers	Own

This table may be update to the cookies used at any given time. We advise you to consult our Cookies Policy on a regular basis.

HOW TO DISABLE AND BLOCK A COOKIE

We inform you that, in any case, you can disable or block the cookies by activating the configuration in your browser, allowing you to deny the installation of all or some of the cookies. If you deny the installation of a cookie, it is possible that you won't be able to access some of the functionalities of the present website, so that, your experience as a user won't be the same.

You can allow, block or delete the cookies installed in your device by configuring the options of the browser installed in your electronic device. For more information about how to adjust the cookies' configuration in each browser, you can access to the following links:

Internet Explorer

<https://support.microsoft.com/es-es/help/17442/windows-internet-explorer-delete-manage-cookies>

Firefox

<https://support.mozilla.org/es/kb/habilita-y-deshabilita-cookies-sitios-web-rastrear-preferencias?redirectlocale=es&redirectslug=habilita-y-deshabilita-cookies-que-los-sitios-we>

Chrome

<http://support.google.com/chrome/bin/answer.py?hl=en&answer=9564>

Safari

https://support.apple.com/kb/PH19214?viewlocale=es_ES&locale=es_ES

Opera

<http://help.opera.com/Windows/11.50/es-ES/cookies.html>

WHAT HAPPENS IF COOKIES ARE DISABLED?

Some functionalities of the Services will be disabled such as, for example, remaining logged in, keeping purchases in the 'shopping cart', etc. More information about cookies can be found at the following link;

[https://es.wikipedia.org/wiki/Cookie_\(informática\)](https://es.wikipedia.org/wiki/Cookie_(informática))

CAN I ASK FOR CONSENT AGAIN FOR COOKIES ONCE I HAVE ACCEPTED THEM?

Yes, you can ask for consent to cookies again.