

LEGAL NOTICE

INTRODUCTION

Pursuant to Law 34/2002, of 11 July, concerning Information Society and Electronic Commerce Services (LSSI-CE), EXPLOTACIONES TURISTICAS PLAYA DE LA LUZ SLU informs you that it is the owner of the website. As required by Article 10 of this Law, EXPLOTACIONES TURISTICAS PLAYA DE LA LUZ SLU provides the following information:

NAME	EXPLOTACIONES TURISTICAS PLAYA DE LA LUZ SLU
TAX IDENTIFICATION NUMBER	B57198053
POSTAL ADDRESS	ASTORIA, 1 07400, ALCUDIA (ILLES BALEARS)
E-MAIL ADDRESS	bookings@hotelastoriaplaya.com
TELEPHONE NUMBERS	971071063
COMPANY REGISTRATION	volume 1972, folio 201, sheet PM 43461 and entry 1 ^a
MAIN PURPOSE	Accommodation

USERS AND RESPONSIBILITY REGIME

By browsing, accessing and using EXPLOTACIONES TURISTICAS PLAYA DE LA LUZ SLU's website, constitutes the person as a user. As a result of browsing EXPLOTACIONES TURISTICAS PLAYA DE LA LUZ SLU's website, the said user accepts all the conditions of use established herein, notwithstanding the application of the corresponding obligatory regulations applicable in each case.

EXPLOTACIONES TURISTICAS PLAYA DE LA LUZ SLU's website provides a broad range of information, services and data. The user accepts their personal responsibility for the correct use of this website. This responsibility includes:

- The veracity and legality of the information provided by the user in the formulas requested by EXPLOTACIONES TURISTICAS PLAYA DE LA LUZ SLU in order to access certain contents or services offered on the website.
- The use of information, services and data offered by EXPLOTACIONES TURISTICAS PLAYA DE LA LUZ SLU contrary to what is established in these terms and conditions, the law, morality, good manners and public order, or any other use that might result in the violation of third-party rights or affect the proper operation of the website.

POLICY REGARDING LINKS AND EXEMPTION OF LIABILITY

EXPLOTACIONES TURISTICAS PLAYA DE LA LUZ SLU is not responsible for the content of any of the websites the user might access through the links included on the website, and in no case will they examine or exercise any type of control over the content of other websites. In addition, they cannot guarantee the technical availability, accuracy, veracity, validity or legality of websites pertaining to others that may be accessed via the links.

EXPLOTACIONES TURISTICAS PLAYA DE LA LUZ SLU has taken all the necessary measures to avoid any sort of harm coming to the users of their website that may result from use of the same. Therefore, EXPLOTACIONES TURISTICAS PLAYA DE LA LUZ SLU is not responsible, under any circumstances, for the possible damage that the user might suffer as the result of their Internet use.

MODIFICATIONS

EXPLOTACIONES TURISTICAS PLAYA DE LA LUZ SLU reserves the right to make any amendments to the content of its website it deems appropriate, without prior notice. This includes the content of the website, its

Terms and Conditions of Use, or the General Terms and Conditions of Contracting. Such changes may be made via their website in any way permissible by law, and shall be binding during the time in which they remain published on the website and until they are modified by subsequent amendments.

INTELLECTUAL AND INDUSTRIAL PROPERTY

EXPLOTACIONES TURISTICAS PLAYA DE LA LUZ SLU in its own right or as a franchisee is the holder of all intellectual and industrial property rights for its webpage. In addition, all elements contained therein (by way of illustration, images, sound, audio, video, software or texts; brands or logos, colour combinations, layout and design, selection of materials used, computer programs needed for correct operation, access and use, etc.) are held by EXPLOTACIONES TURISTICAS PLAYA DE LA LUZ SLU. As a result, these works are protected as intellectual property by Spanish Law; in this case, both Spanish and European law in this area are applicable, as are international agreements on such matters to which Spain adheres.

All rights reserved. By virtue of what is established in the Law on Intellectual Property, the reproduction, distribution or public communication of all or part of the contents of this webpage (including the means by which they are made available) for commercial ends, in any form or by any technical means are expressly forbidden without the authorization of EXPLOTACIONES TURISTICAS PLAYA DE LA LUZ SLU.

The user promises to respect the Intellectual and Industrial Property Rights held by EXPLOTACIONES TURISTICAS PLAYA DE LA LUZ SLU. Users may view the elements on the site or even print them out, copy them or store them on the hard drive of their computer or in any other physical format, as long as it is solely and exclusively for their own personal and private use. The user must abstain from erasing, altering, evading or manipulating any protective device or security system installed on EXPLOTACIONES TURISTICAS PLAYA DE LA LUZ SLU's web pages.

SSL (SECURE SOCKETS LAYER) CERTIFICATE

The SSL CERTIFICATE provides authentication, privacy and security of information between EXPLOTACIONES TURISTICAS PLAYA DE LA LUZ SLU and the user.

EXPLOTACIONES TURISTICAS PLAYA DE LA LUZ SLU has an SSL security certificate in order to perform safe connections.

In this process, several parameters are established to ensure safe connections. These are made using pre-established keys, encoding and decoding all information sent until the connection is closed.

LEGAL ACTIONS, APPLICABLE LAW AND JURISDICTION

EXPLOTACIONES TURISTICAS PLAYA DE LA LUZ SLU also reserves the right to bring any civil or criminal actions that it deems appropriate for improper use of its website and content, or for non-fulfilment of these terms.

The relationship between user and provider will be governed by the regulations in force and applicable in Spain. In the event of any disagreement between the parties, they may submit their conflicts for arbitration or take them to the ordinary courts, in accordance with the applicable rules concerning jurisdiction. EXPLOTACIONES TURISTICAS PLAYA DE LA LUZ SLU is located in ILLES BALEARS, Spain.

Contracts concluded electronically in which a consumer is one of the parties will be presumed to have been concluded at the place where the consumer has his or her usual place of abode.

Electronic contracts between business people or professionals, in the absence of a specific agreement otherwise between the parties, will be presumed to have been concluded at the place where the service provider has its permanent establishment.

Online dispute resolution pursuant to Art. 14.1 of Regulation (EU) 524/2013: The European Commission provides an online dispute resolution platform, which is available at the following link: <https://ec.europa.eu/consumers/odr/>